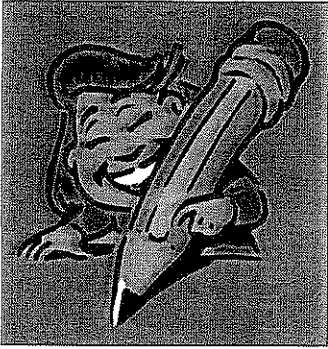

Step 1

Quick and Easy Report



- Were we on time? _____ Yes, _____ No
- Did we clean the areas you wanted us to? _____ Yes, _____ No
- Was the price per square foot what you were quoted? _____ Yes, _____ No
- Did our technicians use all of the cleaning steps you wanted? _____ Yes, _____ No
- Did we do our best on your "unwanted" spots & stains? _____ Yes, _____ No
- Will you use us again? _____ Yes, _____ No
- Would you recommend us to your friends? _____ Yes, _____ No
- Can we use your name in our promotional material (s) as a satisfied client? _____ Yes, _____ No

Your Technician Was:

Step 2

Testimonial Form

What is your overall feeling about our cleaning company?

Describe in detail a specific experience with us that you were happy with.

Describe the one or two benefits that you have gotten from us that you value the most. Explain specifically what you've gotten out of them.

How often do you need your carpet cleaned? _____ 6 months _____ 9 months _____ 12 months
